

**Telephone
Encounter**

Answered by [REDACTED] Andrew

Date: 07/11/2018

Time: 08:57 AM

Caller [REDACTED]

Reason appreciation/gratitude email

Message [REDACTED] Andrew,

I want to take the time to express my gratitude for you, Dr. Curatola, Valerie, and Anna. It's been my rare experience to see one person in a medical office show a high level of dedication, care and competence toward patients. The four of you each meet that high bar and as a team you all are unparalleled. No matter who I speak to on the phone, I'm always greeted with an attitude of genuine care and sincerity. I'm not just talking about in association with your patient, my mom, but also for me. Andrew, my mom thinks of you as a son and I can tell you, being hers, she couldn't love you more.

Dr. Curatola, the way you interact with Mom, as if she was yours, you could be part of her family (the Italian family) and mine (the one she birthed). What doctor goes to see their patients on their free time just to bring a hug and a kiss? Not many...probably not even a few. I know you also visit her to ensure she's receiving proper care. When I say "proper", I mean excellent and thorough. I don't believe I'm mistaken, but I believe you do this for your patients. This is what one gets when one becomes a patient of Dominick Curatola (please forgive the informality). More important than all of this, your patients, my mom, get a bended knee asking God for what's needed (both for you and her).

Finally, Valerie, my mom could not speak more highly of someone than she does of you. I'm ever grateful for your touch upon her life. As unique as it is for a doctor to treat a patient as your husband does, a doctor's spouse visiting with the doctor's patient, rare is a gross under statement. She's been through the grinder for as long as I've been her son and I know it started long before I came along. The last several years (decade) have really worn her down. Since December, excuse my vulgarity please, what the heck! I know when she sees you walking through the door of her hospital room, her heart swells. You bring her hope and love.

I simply don't have the words to adequately express my appreciation for all you do and for your your character...I mean all of yous guys (that's my best street Italian). The best I can offer is that I pray for you all each night.

With much love and gratitude,

[REDACTED]